

Welcome home, neighbours! A lifestyle where opulence meets comfort in our luxurious oceanfront Oak Bay Beach Hotel.

As a member of the Oak Bay Beach Hotel Family, our owners are eligible to receive:

- * Complimentary pick up and drop off to Oak Bay Village
- * Bookings for meetings on availability in either our Library or our Study
 please give 48 hours' notice as this is based on availability
- Advance notice of all upcoming events and opportunities
- 20% off of our Spa Services 16 and older
- 10% off of retail products in the Spa
- * 25% discount Loyalty room rates based on current rates
- Daily access to our mineral baths/sauna/fitness studio, based on hours and restrictions
- Preferred seating in the Snug arranged at our Host Station
- Preferred reservations in The Dining Room please contact your Private Resident Concierge
- Tee off times arranged at one of our local Golf & Country Clubs
- Signing privileges for all outlets in the hotel with pre-approved credit
- Mineral Pool passes two per month for friends and family. Please call 24-hours in advance as our capacity is limited. This privilege is not transferrable, and you must be present
- Private Residence Concierge Monday Friday 9am-5pm

^{*} Based upon availability. Please note that during COVID-19, housekeeping, transport, and dry-cleaning services are currently suspended.



Service Fees

Housekeeping

\$90 p/h – please contact your Private Residence Concierge to arrange dates and times and please allow 48 hours' notice.

Please note that during COVID-19 housekeeping services are currently suspended.

Airport Shuttle

Airport Service via LA Limo is available. Please contact your Private Residence Concierge to arrange.

Chauffeur Service

Standard shuttle service fee is applied for delivery outside the Oak Bay area. Please contact your Private Residence Concierge to arrange. Please note that during COVID-19 chauffeur services are currently suspended.



Important Notes

- New owners are requested to fill out a credit card authorization to be kept on file when picking up their new keys.
- Our mineral baths are reserved exclusively for adults (16 plus) from 8am
 10pm
- Hallways are vacuumed on a daily basis and are deep cleaned once a year – advance notice will be given
- Window washing is done twice a year advance notice will be given
- Garbage area in service area is cleaned daily
- No smoking on Hotel property or on your decks
- FOBS expire yearly please contact the Front Desk to have them reactivated
- If an extra FOB is requested, there is a cost of \$20.00 per FOB
- Underground parking for your guests is subject to Hotel's guidelines
- In the event of a fire alarm, it is mandated by the OB Fire Department we proceed with evacuation down our stairwell until all has been cleared by the Fire Department

Our Intentional Hospitality guarantees your comfort, safety, and an exceptional living experience.